

March 17, 2020

At Superior Savings Bank, the health and well-being of our customers and staff is our top priority. Considering the quickly evolving COVID-19 situation, the bank is taking new temporary measures to serve our customers with “business as usual” using a slightly different channel of delivery.

In response to the order from Governor Evers -

Effective March 18, 2020:

- Teller transactions will be handled through our drive thru only
- Phones will continue to be answered during regular business hours
- Loan closings will be by appointment only
- Loan Department can be reached during normal business hours
- Drive thru hours will be
  - Monday thru Friday 7:30 a.m. – 6 p.m.
  - Saturday 9:00 a.m. – 12 p.m.

We encourage customers to use our QwikBank ATMs for deposits or withdrawals and our online/mobile products and services which offer 24-hour access to accounts. With online/mobile banking you can view account balances, transfer funds, make loan payments and pay bills.

Apply for mortgage loans on-line at [ss-bank.com](http://ss-bank.com).

As this COVID-19 situation evolves we will continue to communicate additional information to you on our website and Facebook page.